**Union Parishes: Please brand this form with your own logo/address etc, and delete this red text**

**Please ensure you have the right escalation process. Ministers and Presbyters will answer to their own denominational courts:**

* **Anglican 🡪 Anglican**
* **Presbyterian 🡪 Presbyterian**
* **Methodist 🡪 Methodist**

**However, in some instances, all the partner churches should be informed.**

**The Methodist Complaint submission process is available for comparison,** [**https://www.methodist.org.nz/complaint-form**](https://www.methodist.org.nz/complaint-form)

# If you have a complaint

The Methodist Church expects everyone to be treated with respect and dignity. However, if unwelcome or unacceptable behaviour occurs, then it should be addressed as soon as possible. So please:

* Firstly, and only if appropriate, contact your presbyter, minister or senior layperson
* Otherwise, contact **XXX** Church  
  email **XXX** or   
  telephone **XXX**.
* Alternatively, complaints may be made online and will be received only and directly by the **XXX**. <https://www.methodist.org.nz/complaint-form>

**XXX other online complaint forms**

At all stages, we will seek to address issues and challenges with compassion, humility, and respect for the dignity and privacy of everyone who may be involved.

Where appropriate, complaints will be dealt with according to the Church Rules and Regulations, but when warranted, we may refer the matter to other support agencies or the NZ Police.