

Samoa Victim Support Group  
To'omaga mo e Puapuagatia



We Support  
We Help  
We Care  
We are your Family

**Established: June 2005**



# VISION



Victims of crime and those in need are well supported to be safe and in control of restoring their lives through quality service.

# MISSION



- To be recognised in Samoa as the main community organisation:
- (a) providing access to an integrated, personalised and professional service to all survivors of crime and those in need;
- (b) advocating for the rights and interests of survivors of crimes and those in need;
- (c) supporting those at risk of becoming victims;
- (d) advocating for violence free families and communities;
- (e) provision of safe and secured shelters for survivors;
- (f) championing the interests and rights of persons with disabilities;

# OUR SERVICES

Gender Equality Programs

Human Rights Based Approach





# GENDER EQUALITY PROGRAMS

## CHILD PROTECTION PROGRAMS

- Case management referrals
- Court support & Interim Protection Order application
- Counselling
- Rehabilitation programs
- Child vendor programs
- Shelter assistance for abused children
- Reintegration support
- Adolescent Life Skills development program

## FAMILY SUPPORT PROGRAMS

- Maintenance & Custody
- Counselling & mediation support
- Counselling rehabilitation for offenders of violence
- Positive Discipline Parenting
- Welfare support (medical/education/food & clothing/ disability & old age care)



# GENDER EQUALITY PROGRAMS

## **WOMEN SUPPORT PROGRAMS**

- Case work & referral to Police – survivors of violence
- Court support & Interim Protection Order application
- Maintenance & Custody
- Counselling & mediation support
- Counselling rehabilitation for offenders of violence
- Economic empowerment programs
- Shelter assistance for women survivors of violence
- Climate resilience action group

## **MEN SUPPORT PROGRAMS:**

- Case work & referral to Police – survivors of violence
- Court support & Interim Protection Order application
- Custody support
- Counselling & mediation support
- Counselling rehabilitation for offenders of violence



# GENDER EQUALITY PROGRAMS

## YOUTH SUPPORT PROGRAMS

- Child vendors support
- Clean water & sanitation
- Literacy in village communities – Library Project
- Youth unemployment – training & placement
- Youth empowerment for offenders of violence
- Men of Change initiative to end violence
- Climate resilience action group

## HELP LINE

- 24/7 access to support, especially for GBV matters

## LIFE LINE

- blood drive to support the Ministry of Health blood bank





# HUMAN RIGHTS-BASED APPROACH

## **CASE MANAGEMENT**

Interface with the public on requests for assistance and referrals to the relevant agencies. This is specifically for GBV cases.

## **COURT SUPPORT**

Supporting victims in court and offenders of violence referred from Court to attend SVSG's rehabilitative program

## **PSYCHOSOCIAL SUPPORT**

At SVSG, we offer a safe space for clients who seek comfort or assistance for matters relating to their mental, emotional and spiritual wellbeing.

## **RESIDENTIAL CARE**

SVSG is the sole provider of temporary residential care for abused women and children in Samoa. The Campus of Hope is for children. The Sakura House is for women and their children.

## **COMMUNITY ENGAGEMENT**

Prevention programs engages the community to take ownership of their role as care takers of their respective communities. SVSG has a network of community leaders volunteering as SVSG village representatives.





# CHILD PROTECTION POLICY 2019



Provides practical guidance on what SVSG will do to protect children from further violence, abuse and exploitation in the delivery of SVSG's support services

# DOMESTIC VIOLENCE POLICY 2021



- Provides the overall direction for SVSG when handling domestic violence matters
- Provides practical guidelines and procedures for the use of the Sakura House, to ensure compliance with the SVSG values, mission, code of conduct and the Group's vision

# REFERRAL SYSTEM



**POLICE**



# MINISTRY OF HEALTH



**SAKURA  
HOUSE  
(for abused  
women and  
children)**





# TO COURT



# THE EXTENSION OF OUR SERVICES



**Children  
with  
Disabilities  
(attempted  
abortion)**



**Abandoned  
Children  
(raised as an  
animal)**



**Children of  
Women  
Survivors of  
Violence**



**AT SVSG, WE ARE FAMILY**



**FA'AFETAI!**

